

## Steven Boutcher

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QA Automation Engineer who learned web development first. In 5 years, went from cashiering to architecting test solutions, training automation engineers, and building QA tools. Teaching a course to help QA professionals compete in the job market, build test automation with AI, and write on LinkedIn.

## Work Experience

**ImmuneFi** • Singapore (Remote) • **02/24 - present**

*QA Automation Lead*

- Added 40% test automation coverage in my first 6 months to our most business-critical web app
- Decreased CI/CD time by 33% – 15 minutes – including a 2 ½-minute reduction in Safari Playwright test runs
- Supported a [historic bug bounty program launch](#) by owning the marketing website updates for that program
- Maximized visibility of Playwright test failures for every branch of our most important repo using a custom Slack reporter

**Trek Bicycle** • Waterloo, WI (Hybrid) • **11/22 - 02/24**

*Quality Assurance Automation Engineer II*

- Achieved 30% UI automation coverage for a business-critical desktop app used by Trek's service technicians
- Created all of my team's mobile & desktop test automation, CI, and reporting infrastructure

**Fetch** • Madison, WI (Remote) • **10/19 - 11/22**

*Quality Assurance Automation Engineer* • 06/22 - 11/22

- Increased UI & API test coverage by 20% for anti-fraud features in the Fetch app
- Added a reporting feature to link test failures to known issues documented in Jira
- Helped 1 manual QA convert to SDET through the SDET Apprenticeship

*Frontend Engineer Apprentice* • 01/22 - 06/22

- Increased login & scraping speed by 300% for the Target, Walmart, and Amazon purchase history scrapers
- Increased unit test coverage by 5% across 3 projects with test frameworks & technologies learned on the job
- Added features to internal dashboards used by 3 different teams and a public-facing B2B website

*Quality Assurance Automation Engineer* • 02/21 - 01/22

- Automated 80% of regression test cases for 5 microservice APIs and the Fetch app's anti-fraud features
- Helped 2 manual QA convert to SDET roles by co-founding the SDET Apprenticeship
- Onboarded 50% of new SDET hires, from test environment setup to making their first code contribution

## Volunteering

[ADPList](#) • Remote / Part-Time • **12/23 - 12/24** • QA Mentor

- 18 glowing reviews from 40+ mentoring calls (2000+ minutes)

**Eidolon AI** • **08/24** • Open Source Contributor

- [Improved their existing Playwright tests & CI workflow](#)

## Tech

Playwright • TypeScript • WebdriverIO • GitHub Actions • Azure DevOps Pipelines • Azure Logic Apps • Appium • BrowserStack • RSpec • Pytest • JMeter • Git • Zephyr • SQL • Datadog • React • Svelte • Tailwind • Prisma • Next.js

## Education

University of Wisconsin - Whitewater • BSE • Spanish Teacher Education